

People Projects		Q1, April - June 2021	Q2, July - September 2021	Q3, October - Dec 2021	January - March 2022
Project	Project Manager				
PPE1 - Status	Carol Southern	Green We are working closely with Leisure consultants KKP to consult with local partners, professionals, community groups, schools and residents to build our evidence of what we need in Wyre to encourage people to move more. KKP are reviewing all of the built leisure facilities across Wyre to help plan our provision going forward. Over the next 3 months we will be consulting widely on our local provision.	Green We now have a draft Wyre Built Facilities needs assessment for comment from Leisure Consultants, KKP. The results of which will feed into our Leisure Masterplanning work. Our Physical Activity and Sport strategy work is now called Wyre Moving More and we have been planning our approach with colleagues from Sport England, East Lancashire - Local delivery pilots and Active Lancashire. A group of local professionals are meeting with us in October to help refine our priorities and focus our consultation with the public, local groups, etc.	Green We are now at the final draft stage for the Wyre Built facilities strategy. The Wyre Moving More work is gathering pace, with a steering group formulated, presentations to the partnership boards, CMT, Management Board and staff consultation meetings taking place. We are now planning the community consultation on our key priorities and how we help residents to move more in wyre.	
Develop a long term strategy for sustainable leisure and wellbeing provision across Wyre					
PPE2 - Status	Mark Broadhurst Carol Southern	Green We are working with Fylde Coast YMCA and Heckfords marketing agency to promote, reach and engage more people with the YMCA offer. This will hopefully lead to more memberships and useage of our facilities. We are working closely with the social prescribers across Wyre to enable referrals into our activity programmes and we are growing the number of people who refer into health rides, health walks, wyre wheels, gardening clubs, The Wyre Weight Managment programme continues to go from strength to strength with 109 people starting the programme, 20 people have completed their 12 weeks so far, which is a 70% adherence rate.	Green We have agreed the new YMCA awareness raising campaign with Heckfords and it will roll out from 1 October. The campaign has the strapline - Why Choose YMCA and has a new look and feel for the YMCA's marketing. We have continued to provide our outdoor activity programme across Wyre, with the Wyre Wheels programme in particular doing well at Memorial Park - for adults with disabilities. This has led to us providing a disability activity sessions section on our website so we can highlight all that is available for adults with disabilities. We have 172 people that have started the weight management programme now with an average weight loss of 14lb in 12 weeks. We are looking at the support we need to provide post 12 weeks to participants. Healtheir Wyre social media	Green The YMCA new branding was launched in early October and has been well received. It has helped the YMCA to reach its membership targets during October and November. The campaigns have featured promotions around a discount on direct debit memberships and the social impact of the YMCA as a charity. The weight management programme continues to progress well and we are planning to expand the programme in the New Year using some extra funding from Public Health England. We are also planning to launch a Children's Weight Management programme, (PASTA) in the Rossall ward early next year.	
Deliver a programme of work to promote healthy choices and healthier lifestyles to keep people well					
PPE3 - Status		Green	Green	Green	

<p>Maximise funding opportunities and deliver initiatives to support older people and people with disabilities to maintain independence</p>	<p>Mark Broadhurst Dave McArthur</p>	<p>DFGs and Minor Aids and Adaptations: Between 1st April 2021 and 30th June 2021 we have helped 303 people to remain independent at home via the completion of 73 Disabled Facilities Grants and 230 minor aids and adaptations. C&R Attendance Allowance: In quarter 1 we have completed: 47 Attendance Allowance forms, 3 PIP forms, 1 Carers Allowance forms. We have only heard back from 7 cases so far but this has generated over £32,000 additional income for service users, plus 44 cases still awaiting outcomes. In addition to this there were 211 handyperson jobs completed in quarter 1. Home Energy Efficiency Installations via CHiL (Cosy Homes in Lancashire) - Between 1st April and 30th June there were 10 referrals for new boilers using affordable warmth funding.</p>	<p>DFGs and Minor Aids and Adaptations: Between 1 July 2021 and 30 September 2021 we have helped 238 people to remain independent at home via the completion of 138 Disabled Facilities Grants and 101 minor aids and adaptations. C&R Attendance Allowance: In quarter 2 we have completed: 31 Attendance Allowance forms, 8 PIP forms, 1 Carers Allowance forms, 1 capacity for work form and 1 DLA form. We have only heard back from 3 cases so far but this has generated over £12,000 additional income for service users, plus 39 cases still awaiting outcomes. So far this year 46 clients have heard back from claims resulting in additional income of over £200,000 per annum. In addition to this there were 208 handyperson jobs completed in quarter and 53 caseworker visits. Home Energy Efficiency Installations via CHiL (Cosy Homes in Lancashire) - Between 1 July and 30 September there were 10 referrals for new/replacement boilers using affordable warmth funding.</p>	<p>DFGs and Minor Aids and Adaptations: Between 1 October 2021 and 31 December 2021 we have helped 220 people to remain independent at home via the completion of 78 Disabled Facilities Grants and 142 minor aids and adaptations. C&R Attendance Allowance: In quarter 3 we have completed: 33 Attendance Allowance forms, 1 PIP form and 1 DLA form. So far this year 69 clients have heard back from claims resulting in additional income of over £319,000 per annum, with 76 clients still awaiting results. In addition to this there were 194 handyperson jobs completed in quarter and 31 caseworker visits. Home Energy Efficiency Installations via CHiL (Cosy Homes in Lancashire) - Between 1 October and 31 December there were 19 referrals for new/replacement boilers using affordable warmth funding.</p>	
<p>PPE4 - Status</p>	<p>Carol Southern</p>	<p>Green Much planning has taken place during this quarter with LCC, Fylde Council and local schools, sports and physiacl activity providers across Wyre to provide a Holiday activity and food programme for local children and young people on free school meals aged 5-14 years for 4 weeks over the summer, we have recruited a co-ordinator and will provide 11 different clubs in partnership with other providers such as the YMCA, LCC, FYFCCT, local schools etc</p>	<p>Green We provided the Holiday activity and food programme for five weeks over the summer with eight partners at 16 different venues across Wyre, reaching 755 children who were either on Free school meals, classed as vulnerable or SEND children . The children all benefitted from the physical activity, sport and enrichment activities as well as the free meal every day and the opportunity to have fun and make new friends. We are delighted with the progress we made with this programme with the short timescale that there was.</p>	<p>Green We provided the Holiday and Activity Programme (HAF) for 4 days over the Xmas holidays at 4 venues in the borough for Children on Free school meals. We were really well supported by local supermarket, Morrisons who helped supply and put together hampers for families who took part in the HAF programme, these were really well received by the families. We are delighted to learn that the HAF programme has been funded by DfE for the next 3 years. The new Children's weight management programme - PASTA will really help children and their families learn about the importance of a healthy lifestyle.</p>	
<p>PPE5 - Status</p>		<p>Green</p>	<p>Green</p>	<p>Green</p>	

<p>Develop a programme of work to improve and support the sustainability and resilience of our communities that builds on the learning from the covid support hubs</p>	<p>Mark Broadhurst Carol Southern</p>	<p>We have continued to provide the NHS Test & Trace service and the Wyre Community hub across the borough. We have contacted over 1,500 residents during this quarter who have either tested positive or are self isolating to help them comply with the guidance and get essential supplies. The Wyre Hub has also supported 130 residents and we continue to work closely with the local churches, Fleetwood Together and the Over Wyre food banks to support residents. 19 food parcels were sent during the quarter. The new Holiday Activity and Food programme, which is being provided across Wyre for children on free school meals for 4 weeks over the summer, builds on our community partnerships with schools and providers.</p>	<p>We now have two community support assistants employed to provide Wyre Council's Test & Trace service, this quarter they have been in contact with 1,187 positive Covid cases, plus any contacts of the positive cases who requested support. We supported 37 people who contacted the hub for support during this quarter. We have sent 9 referrals to the Foodbank for food parcels over this quarter. Fleetwood Together and Knott End & Over Wyre support group continue to provide much needed foodbank support to the communities of Wyre.</p>	<p>We have continued to support people who have tested positive for Covid in Wyre that the National Test & Trace team haven't reached. This quarter, we have been in contact with 1,130 people who tested positive for Covid. We also have continued with the Wyre Community Hub to support residents who are in need of help with food and urgent supplies. we have supported 13 people this quarter.</p>	
<p>PPE6 - Status</p> <p>Launch the next phase of the digital Wyre strategy ensuring customers have easy access to our services and that we embrace the opportunities new technologies bring</p>	<p>Peter Mason</p>	<p>Green Civica Pay (cash receipting system) and the Citizen Access Portal went live in June/July respectively. Customers are being encouraged to sign up for a 'My Wyre' account and this is to be added to the measures on the business plan.</p>	<p>Green The ongoing roll-out of the Citizen Access portal is going well and more online forms are being added to the point where every form that was available to the public via the old CRM system will have been replaced by the time the old system is decommissioned on 31/10/21. To date 5,810 residents have already created their own citizen account in order to access the portal, and following the successful implementation of the single sign-on feature for the portal, a concerted advertising campaign will commence shortly in order to increase uptake further.</p>	<p>Green In excess of 9,700 residents are now signed up to the Citizen Portal and the development of the self-service offering on the website via the portal is being developed further. The Contact Centre is currently engaged in the procurement and implementation of a replacement Electronic Document Management system that will also be utilised by the Legal team. Once fully implemented the system will allow for a reduction in administration costs, while at the same time aiding hybrid-working and enhancing data-security.</p>	